A NEW AGENDA
THE CHANGING FACE OF LOCAL GOVERNMENT
4 - 6 MAY, 2016 | Gold Coast Convention Centre, Qld

LG Professionals, Australia
National Congress & Business Expo
REGISTRATION BROCHURE
The 2016 LG Professionals Australia Congress & Business Expo will explore the concepts and key trends around the changing face of local government and reform, over two innovative and engaging days from 4-6 May, 2016.

Congress will provide practical tools and resources to help you manage change at the coal face of your organisation.

Register now, and create a culture of change in your organisation, and a commitment to empowering employees with the techniques that lead to the creation of a new organisational capability. Early bird closes 11 April 2016.

**WHY SHOULD YOU ATTEND?**
The only thing constant is change. Local government is a changing and evolving sector with challenges such as reforms, rate capping, ageing infrastructure, new codes of conduct for elected officials, workforce demands and skill shortages.

**WHO SHOULD ATTEND?**
Anyone who manages relationships or advocates for change at organisational or community level; you could be a CEO / GM / Team Leader or Manager, Project Manager or Councillor.

Be **inspired** by new approaches and compelling case studies to enact change, personally and professionally.

Be **empowered** to face this change with a fresh, new perspective and practical tools and techniques.

Thank you to our 2016 Principal Partner Jardine Lloyd Thompson (JLT). Be sure to visit them in the Business Expo.
Gold Coast is a buzzing city, home to Surfer's Paradise. Discover award-winning restaurants, bars, festivals, endless golden beaches and more.
KEYNOTE PRESENTERS

Our keynote speakers will share their personal and professional recollections and advice for delegates on adapting to, and succeeding, in a changing world.

Be empowered to face change with a fresh, new perspective and practical tools and techniques.

Dr Peter Ellyard
Reflecting on the overall theme and challenges explored at Congress, Peter’s presentation will focus on The Future of Local Government — fast forward 2030 — what can Local Government expect? Dr Peter Ellyard is Australia’s most prominent futurist. He is also a strategist, speaker and author. Peter is particularly known for his highly original, challenging and inspirational ideas on shaping the future, and for his motivational addresses on future-making. Peter is a graduate of Sydney University and of Cornell University (Ph.D). He is currently Chairman of the Preferred Futures Institute, which he founded in 1991, where he assists individuals, families, organisations, communities and nations to chart and implement visions and strategies to ensure success in an emerging, twenty-first century integrated, interdependent, global society.

Barrie Cassidy
After more than 45 years as a journalist, Barrie has certainly earned the title of veteran. He will share stories of change and challenges from decades working in Australian Politics. Barrie Cassidy is one of Australia’s most experienced political journalists, having covered federal politics since the late 1970s. In the late 1980s, Barrie was senior press secretary and political adviser to Prime Minister, Bob Hawke. He has worked as political correspondent for ABC TV News and the 7.30 Report and currently hosts the popular Sunday morning political discussion program Insiders.

Rabia Siddique
Rabia shares her stories of courage and determination from her changing and diverse career as a criminal and human rights lawyer, a retired British Army officer, a former terrorism and war crimes prosecutor, a professional speaker, trainer, MC, facilitator and published author. Rabia touches the hearts of all who hear her speak and leaves a lasting impression - inspiring her audience to want to be the best version of themselves. Rabia’s experiences as a former terrorist and war crimes prosecutor, international humanitarian, retired British Army officer, hostage survivor and mother of triplets have given her valuable insights on how to make the most of our lives and our businesses. Her commitment to equality, justice and authentic leadership defines her and sets her apart as a sincere, charismatic and remarkable individual.
Dan Gregory

Dan will share insight into developing an agile, adaptive and innovative cultures within large organisations so that they can lead revolutionary change, not just “manage” it. Dan is a captivating speaker whose business acumen is matched by a rapier wit and rare human insight gained during a three year sabbatical working on the UK and US stand-up comedy circuits. A regular on ABC TV’s The Gruen Transfer and morning news programs, Dan is the founder and CEO of The Impossible Institute™, a Research and Training organisation that advises management on what truly drives their customers and employees. Dan helps business create engagement at every level and customer touchpoints, identifies the things that pull our strings, builds team and departmental collaboration into a productive KPI not some touchy feely “nice to have” and helps organisations innovate and lead with intention and meaning.

Professors Mark Evans and Graham Sansom

Navigating change and managing the challenges of reform

Mark Evans is the Director of the Institute for Governance and Policy Analysis and Professor of Governance at the University of Canberra. He was previously Director of York MPA and professional training programs at the University of York, UK. Between 1998 and 2009, he played a central strategic role in the development of the department’s graduate school and the creation of three successful interdisciplinary research centres: York MPA and professional training programs.

Graham Sansom is an Adjunct Professor at the University of Technology, Sydney. Until recently he was Director of the UTS Centre for Local Government and also the Australian Centre of Excellence for Local Government. From 1994-98 he was CEO of the Australian Local Government Association. Graham has many years’ experience in local and state government, having held senior positions with local Councils, a regional organisation of Councils, and state agencies in NSW and WA. As a Canberra-based consultant from 1989 to 1994, he worked with local government in all states.
KEY SESSIONS AND THEMES

What are Local Government’s main challenges for change? Amalgamation/reform Rate capping Unfunded mandates Change and the digital economy – challenges for Councils and how to embrace new technologies to drive engagement.

Theory of Change and relevance for the public sector. How humans deal with change personally and professionally. This session is designed to deliver a solid understanding of Change Management.

How different countries have addressed the changes facing their local government.

International panel circuit - UK, Canada, Australia, New Zealand

- The relationship of local governments with senior levels of government in their respective country and the main services that their local governments deliver.
- How local governments are funded (revenue sources) in comparison to senior levels of government.
- The top three key pressures that local governments have been experiencing over the last five years and why.
- The key pressures that local governments are likely to experience in the next five to ten years and what they have done (and will do) to address these demands.

Representatives from each country will also share their advice on lessons learned, some of their success stories and some recommendations for improvements.

DID YOU KNOW?

The 2016 LG Professionals Australia National Council Membership allows up to five staff to attend Congress at a heavily discounted rate? Reward your hard working team with the ultimate professional development experience available in Australian local government.

www.lgprofessionalsaustralia.org.au/become-a-member.html
CONGRESSPLUS

More than 10 million visitors flock to the Gold Coast each year to visit the iconic Surfers Paradise beach, the tranquil and lush green Hinterland, theme parks, and great restaurants and shopping.

PARTNERS’ TOURS

Thursday 5 May 2016
Retrace the steps of Bernard O’Reilly, one of Australia’s most incredible heroes. Go on safari in the Mt Tamborine Rainforest. Head underground and visit the Glow Worms. Bring your camera and capture the best moments with an on-board professional photographer.

$135 per person (includes all meals).

Friday 6 May 2016
Scenic Hot Air Ballooning over the Gold Coast. Full buffet champagne breakfast at the award winning Chelos Restaurant at the Mercure Gold Coast Resort.

$220 per person Coach pick up from hotel at 4:40am, return approximately 9:30am to hotel.

Friday 6 May 2016
Two hour cruise around the Gold Coast’s iconic Broadwater. Sweet Sensation Masterclass at Palazzo Versace, followed by High Tea. Seafood lunch on board the cruise.

$140 per person Pick up at 11:30am and return approximately 4:15pm to hotels.

STUDY TOUR

Join the private, guided tour of the brand new, multi-million dollar Gold Coast Health and Knowledge Precinct, and the 2018 Commonwealth Games™ athletes village and sports venues. $110 per person, 9am to 4:30pm Coach departs from Convention Centre at 9am and returns guests at 4.30pm.
CONGRESSPLUS

Social Evening | Dreamworld

Thursday 5 May 2016

Master your Kung Fu moves, race the all-new Skadoosh Bumper Cars, meet Kung Fu Panda PO, and conquer one of Dreamworld’s Big 9 Thrill Rides, Pandamonium, the ride that’s so awesome, it operates on two modes...the ‘not-so-crazy’ and the ‘seriously crazy’.

$160 per person

Coach pick up from Gold Coast Convention Centre at 6:30pm, return to hotels after 10pm.

The 2016 Gala Dinner will be held at the Gold Coast Convention Centre

Register for Congress

Register online or download a registration form at www.lgprofessionalsaustralia.org.au

Enquiries: Kirsty Frew
07 5562 0164 | registration@destinationconference.com.au
DAY ONE: WEDNESDAY 4 MAY

9:00am – 4:30pm  
**Study Tour**  
Gold Coast highlight and Commonwealth Games study tour

2.00pm  
**Registrations open**  
Registration Desk

5.00pm  
**AGM**

6.00pm  
**Welcome Reception**  
For registered Congressplus delegates

DAY TWO: THURSDAY 5 MAY

7.00am  
**Breakfast**  
Women in Local Government Networking Breakfast  
(Sponsored by JLT)

9.00am  
**Opening Presentation**  
Welcome to the country and Official opening

9.30am  
**Keynote Presentation: Barrie Cassidy**  
After more than 45 years as a journalist, Barrie has certainly earned the title of veteran. He shares stories of change and challenges from decades in Australian Politics.

10.30am  
**Morning Tea**

11.00am  
**Debate**  
*What are Local Government’s main challenges for change?*  
*Apolitical leadership*

**MC:** Barrie Cassidy  
**Panel Members** invited:  
- Dr. Shayne Silcox – National President, LG Professionals Australia  
- Mayor Troy Pickard – President, Australian Local Government Association  
- Professor Mark Evans – University of Canberra  
- Hon. Alannah McTiernan (ALP)  
- Dr. Kathy Alexander, Former CEO, City of Melbourne

Topics include:  
- Amalgamation/reform  
- Rate capping  
- Unfunded mandates

12.00pm  
**Lunch**  
Exhibition hall

1.00pm  
**Breakout Session 1**  
Theory of Change – how humans deal with change personally.  
Featuring LG Professionals NSW CEO Annalisa Haskell on the Change Management Toolkit, for Local Government.
**PROGRAMME OUTLINE**

1:00pm  **Breakout Session 2**
International Breakout session – How different countries have addressed the changes facing their local government. Presenters include Kim Ryley (UK), Simon Farbrother (Canada).

Presenters will provide insight on:

- The relationship between local governments and other levels of government in their country and the services they deliver.
- Funding sources in comparison to other levels of government.
- The top pressures local governments have faced over the last few years.
- The pressures local governments are likely to experience in the future and how they are preparing for them.

1:00pm  **Breakout Session 3**
Change and the digital economy – challenges for Councils

3.00pm  **Afternoon tea**

3.30pm  **Keynote Presentation**
International Q & A panel, Global Trends and Change (International)

Panel Chair: Dennis Hovenden.

CAMA President – Don MacLellan (Canada)
SOLGM President - Barbara McKerrow – (NZ)
LG Professionals Australia President - Shayne Silcox (Australia)
SOLACE President – (UK, TBC)

The panel will address the following questions:

- The relationship between local and other levels of government and the services they provide.
- Funding sources.
- Top three pressures in recent years and why.
- The key pressures over the next 5 – 10 years and how to respond.

Dennis Hovenden will also announce LG Professionals Australia’s International Strategy.

**SOCIAL PROGRAM**

8 am – 5pm  **Partners tour**
Mt Tamborine Rainforest and Glow worms tour

6.30pm  **Social Evening**
For registered Congressplus delegates - Dreamworld

Bus departs at 6:30pm.
PROGRAMME OUTLINE

DAY THREE: FRIDAY 6 MAY

7.00am  Breakfast
         International breakfast for all practitioners
         MC Dennis Hovenden
         For registered Congressplus delegates

9.00am  Keynote Presentation: Dan Gregory
         A how-to on developing agile, adaptive and innovative cultures
         within large organisations so that they can lead revolutionary
         change, not just “manage” it.

10.00am Keynote Presentation: Rabia Siddique
       Rabia shares her stories of courage and determination from
       her changing and diverse career as a criminal and human rights
       lawyer, a retired British Army officer, a former terrorism and war
       crimes prosecutor, a professional speaker, trainer, MC, facilitator
       and published author.

11.00am Morning tea
         Exhibition hall (opportunity to learn more about
         LG Professionals Australia)

11.30am Keynote Presentation: Mark Evans and Graham Sansom
       Navigating change and managing the challenges of reform
       Personal and professional recollections & advice for delegates

12.30pm Lunch
         Exhibition hall

1.30pm  Breakout Sessions:

Breakout Session 1
Management Challenge –
career growth and strategy
in a changing and evolving
economy.
Facilitator: LG Professionals
SA CEO Taryn Sexton

Breakout Session 2
Mayors and CEOs – how to
navigate political landscapes
for practitioners. Getting
the balance right, negoti-
ation the landscape, and
what the purpose and skills
sets of each role are.

Breakout Session 3
Strategies for Change –
Managing change against
the backdrop of austerity
measures. Doing more with
less, staying accountable,
agile and innovative Focus
on Rate capping research
by Brian Dollery.
Facilitator –
Professor John Martin
PROGRAMME OUTLINE

3.30pm  Afternoon tea
4.00pm  Keynote Presentation
        Peter Ellard – The Future of Local Government – fast forward 2030
        Reflecting on the overall theme and challenges explored at
        Congress, Peter’s presentation will focus on The Future of Local
        Government – fast forward 2030 – what can Local government do.
6.30pm  Gala Dinner
        Registered Congressplus delegates

SOCIAL PROGRAM

4:30am – 9:30am  Partners Tour
        Scenic Hot Air Ballooning over the Gold Coast; or
11:30 – 4:30pm  Partners tour
        Gold Coast Canal Cruise and Palazzo Versace Masterclass
6:45pm  Gala Dinner
        Gold Coast Convention centre